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Pages with 21 Cover:

FORMAL SUBMISSION OF:

- 1) Petition for Three (3) Month Extension of Time;
- 2) Request for Continued Examination (RCE) Transmittal; and
- 3) Amendment.

Title:

GRAPHICAL USER INTERFACE AND METHOD FOR CUSTOMER CENTRIC NETWORK MANAGEMENT

Senal No. Filing Date: 09/539,972 March 31, 2000

First Named Inventor.

Boris S. ELMAN

Atty. No.

99-837 RCE 3

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CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark

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